



Ikos Resorts Andalusia and Mallorca start preparing the summer season 2023!

What they offer?

- ✓ Becoming a member of an organization that cares about its people, the environment and the local communities.
- ✓ Have room to grow and develop via numerous opportunities for learning, professional development and career advancement.
- ✓ Certainly not “just another job”, but a place where people connect for life, and the work that they do means so much to both guests and colleagues alike.
- ✓ Job safety and security in a continuously expanding and dynamic organization.
- ✓ Competitive remuneration package with insurance and a number of work provisions.
- ✓ Salary : aprox. 21500€ gross/year. (varies according to profile)
- ✓ Full time (40h/week.From Monday to Sunday with breaks established by law)
- ✓ Discontinuous permanent contract.
- ✓ Contract starts: March 2023 (Andalusia) or May 2023 (Mallorca).
- ✓ Meals provided by the company.
- ✓ Low-cost accommodation provided by the company (and to be paid by the employee).

How to apply::

If you are interested in working in **Ikos Resorts Andalusia**: Send your CV in english to careers@ikosiberia.com with copy to pcpmixto.eures@sepe.es and REF: Eures IKOS Andalusia.

If you are interested in working in **Ikos Resorts Mallorca**: Send your CV in english to ippcareers@ikosiberia.com with copy to pcpmixto.eures@sepe.es and REF: Eures IKOS Mallorca.

Deadline for applications: applications will be accepted until all posts are filled.

Below you can see the requirements for each of the profiles:

COOKS (150 positions)

Functions:

- ✓ Prepare all types of food items as assigned by the Sous Chef and the Executive Chef.
- ✓ Complete daily checks of all goods to ensure freshness and quality standards.
- ✓ Assist in all areas of the kitchen for breakfast, lunch and dinner depending on your working shift.
- ✓ Ensure the kitchen areas are clean and tidy.

Requirements:

- ✓ Enthusiastic with friendly personality.
- ✓ Relevant experience ideally within a hotel environment or luxury restaurant.
- ✓ Culinary Degree or related major would be a plus.

WAITERS/WAITRESSES (150 positions)

Functions:

- ✓ Serve food and beverage orders according to the established sequence of service.
- ✓ Be aware of all menu items to provide clarifications to the guests when needed.
- ✓ Provide a warm and friendly welcome to all guests.
- ✓ Assist in all restaurant related tasks as assigned by the F&B or Restaurant Manager.

Requirements:

- ✓ Enthusiastic with friendly personality.
- ✓ Service experience within a bar/restaurant, ideally within a hotel environment
- ✓ Fluency in English.
- ✓ Good command of a second language (German, French, Russian) would be a plus.
- ✓ Degree/Diploma in Hospitality/Tourism would be a plus.

FRONT OFFICE AGENTS (20 positions)

Functions:

- ✓ Welcome and greet guests providing a friendly, efficient and courteous service.
- ✓ Undertake check-in, check-out & payment transactions.
- ✓ Answer telephone calls, handle complaints, arrivals, departures and rest functions.
- ✓ Provide information to guests in regards the facilities, events and services.

Requirements:

- ✓ Enthusiastic with friendly personality.
- ✓ Proven experience as a Front Office Receptionist, ideally in a 5* resort or hotel environment.
- ✓ Fluency in English.
- ✓ Fluency in German.
- ✓ Degree/Diploma in Hospitality/Tourism would be a plus.

KIDS ENTRETEINERS (8 positions)

Functions:

- ✓ Welcome and greet all parents and children.
- ✓ Observe and monitor children's play activities.
- ✓ To prepare, implement and conduct a children activity program, including sport activities, fitness activities, arts activities, science activities, children dinner, fun-games activities etc.
- ✓ To prepare, implement and conduct the evening program, including children shows, regular children's disco, night walks, fairytale hours, kids video etc.
- ✓ To ensure that all children's club facilities and equipment in his/her field of responsibilities maintain a high health and safety standard.
- ✓ To report immediately any broken equipment to the hotel's maintenance department.
- ✓ To ensure at any case that the First Aid equipment is always in sufficient amounts available.
- ✓ To have an active co-operation with all departmental and inter departmental colleagues.

Requirements:

- ✓ Enthusiastic with friendly personality.
- ✓ Proven experience in childcare, ideally within a hotel environment or an education establishment.
- ✓ Fluency in English.
- ✓ Good command of a second language (German, French, Russian) would be a plus.
- ✓ University Degree or College Diploma/ course in childcare would be a plus.

BELLBOYS (15 positions)

Functions:

- ✓ Welcome guests providing a friendly, efficient and courteous service.
- ✓ Assist with luggage and escort guests to their rooms.
- ✓ Drive guests around the resort using the club cars.
- ✓ Provide information to guests in regards of facilities, events and services.
- ✓ Assist in any other Front Office task as assigned by the Front Office Manager.

Requirements:

- ✓ Enthusiastic with friendly personality.
- ✓ Proven experience as a Groom/ Bell Boy, ideally in a 5* resort or hotel environment .
- ✓ Fluency in English.
- ✓ Good command of a second language (German, French, Russian) would be a plus.
- ✓ Valid European Driving license B' class.

SPA THERAPISTS (10 positions)

Functions:

- ✓ Welcome and greet guests with professional and positive attitude.
- ✓ Deliver a variety of spa services (body treatments, massages, facials) according to the hotel's standards.
- ✓ Uphold hygiene standards and follow health and safety regulations within the treatment rooms.
- ✓ Keep a clean and stocked treatment room.
- ✓ Acknowledge and respond to relevant guest queries, needs and expectations.

Requirements:

- ✓ Enthusiastic with friendly personality.
- ✓ Proven experience as as Spa Therapist ideally in a 5*luxury hotel.
- ✓ Fluency in English.
- ✓ Fluency in German.
- ✓ Degree/Diploma/ Current license in Spa/Physiotherapy/Cosmetology.
- ✓ Good command of a second language (Russian, German, French) would be a plus.

FITNESS INSTRUCTORS (8 positions)

Functions:

- ✓ Conduct and lead sports & fitness activities.
- ✓ Oversee tournaments, matches, trials and competition events.
- ✓ Check the functionality of the equipment and maintain a clean and tidy workspace.
- ✓ Assist in all Sports & Recreation related tasks as assigned by the Sports Team Leader.
- ✓ Provide a 5* Service according to the Group's Guest Service Standards.

Requirements:

- ✓ Enthusiastic with friendly personality.
- ✓ Proven experience as a sports coach/Instructor, ideally in a hotel environment/gym or sports club.
- ✓ Fluency in English.
- ✓ Good command of a second language (Russian, German, French) would be a plus.
- ✓ Diploma/Certification in Health & Fitness.

HR GENERALISTS (2 positions)- ONLY MALLORCA

Functions:

- ✓ Managing the recruitment process, dismissals and contractual modifications of employees.
- ✓ Preparation of reports and indicators.
- ✓ Control of absenteeism, turnover, organisation charts, payroll expenses, purchases, advances.
- ✓ Implementing company policies and procedures.
- ✓ Advising employees.
- ✓ Preparing employee remuneration.
- ✓ Support the hotel's recruitment and selection strategy.
- ✓ Develop talent attraction and retention policies.
- ✓ Coordinate the (external) activities of the company.
- ✓ Follow-up and approval of orders and receipt of orders.
- ✓ Follow-up of work-related accidents.

Requirements:

- ✓ 3 years of experience in the Human Resources Department, preferably in hotels.
- ✓ Fluency in English.
- ✓ Empathy, organisation and planning.
- ✓ High communication skills.