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# **EURES VACANCY**

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(It is necessary to fill in all the fields)

# EMPLOYER DETAILS

CONTACT PERSON: Sara Sanchez NAME OF COMPANY: Teleperformance Spain SOCIAL SECURITY NUMBER: 08048695335 NIF: A78915394 ADDRESS: Moll de Barcelona 26, WTC planta 3 POSTAL CODE: 08039 TOWN AND COUNTRY: Barcelona, Spain PHONE: 911 12 03 53 FAX: MOBILE: E-MAIL: sara.sanchezllaveria@es.teleperformance.es WEB: https://www.teleperformance.com/es-es ECONOMIC ACTIVITY: EMPLOYEES NUMBER:

# PLACE OF WORK: Barcelona

NAME: Italian Biotechnical Inside Sales Representative DUTIES:

Do you want to work with high-quality laboratory products? Are you motivated by goals and always want to improve your performance? Do you want to form part of a multinational team while working from a modern and bright office location by the seaside in sunny Barcelona?

Then we have the perfect opportunity for you!

Teleperformance is a worldwide leader in customer experience management and contact centre business process outsourcing. Our company employs around 300.000 people working in over



265 dialects and languages, in 80 countries, operating across all business sectors and all continents on behalf of major international companies.

Teleperformance Spain, with more than 4,700 employees in 10 sites (certified with Great Place to Work, AENOR and Top Employer), is looking for a Biotechnical Inside Sales Account Manager with a native level of Italian to join our team in Barcelona. You would be working on behalf of our client, a world-renowned leader in the field of life sciences known for their high quality research products. Their wide product range offers solutions for different types of laboratories.

In this exciting role, you would be in close contact with laboratories with the aim of increasing business activities in the selected market area and being responsible for the whole sales cycle.

#### Main responsibilities:

- Account Management within the assigned area
- Close sales and achieve quarterly quotas
- Retain and grow the existing base of customers
- Detect and establish new business possibilities in selected market area
- Team with channel partners to build pipeline and close deals
- Assure client satisfaction by excellent customer care in every contact throughout the sales cycle
- Proactively detect possibilities of cross-selling and up-selling
- Offer support and attend inbound calls for the on-site team when necessary

#### NUMBER OF POSTS: 1

# PROFILE OF EMPLOYEE:

- Previous experience with laboratory research techniques is highly desirable
- Solid experience working in a sales role as an account manager with demonstrated quota target achievement
- Confidence to speak on the phone
- Proficiency level of Italian and fluent English speaker
- Ability to grasp abstract concepts easily (in the case when they lack experience of working with a particular technique)

# Generalitat de Catalunya Servei d'Ocupació de Catalunya



- Proficiency with Microsoft Office package, especially Excel
- Degree in Biology, Biochemistry, Chemistry, Biotechnology, Biomedicine, or similar field is considered an advantage

#### SKILLS:

#### LANGUAGES: (READ, LEVEL A.S.O.)

	READ	WRITTEN	SPOKEN
1. Italian	Proficiency	Proficiency	Proficiency
2. English	Advanced	Advanced	Advanced
3.			
4.			

(1, fluid - 5, regular)

#### WORKING CONDITIONS:

CONTRACT: Long-term

DURATION: FROM / TO

HOURS A DAY: 8

# SALARY/ GROSS OR NET/ MONTH (Minimum – Maximum): 20.000€ gross/year + up

to 12.000€ gross/year in bonus

# PLACE OF WORK: Barcelona

OTHER:

- A full-time position with working hours from Monday to Friday
- 1.200€ tenure bonus
- 1.800€ in attendance bonus
- Relocation Package
- Considerable investment in employees and their career development (including product, sales, and personal skills development trainings)
- Working environment that is modern and bright with a dynamic and multicultural atmosphere
- Referral Program: Bring a Friend and get a Referral fee (600€ 1.000€ depending on the language/project)
- Near the seaside.



If you want to know more about moving to Barcelona, please click <u>here</u>

MORE DETAILS: YES/NO ACCOMMODATION PROVIDED: Negotiable MEALS PROVIDED: No TRAVEL PROVIDED: Yes

# **APPLICATIONS:**

BY FAX, PHONE,e-MAIL (a.s.o.) <u>cv@es.teleperformance.com</u> and cc <u>eurespuglia@regione.puglia.it</u> REFERENCE: EURES.IT\_POIS CONTACT PERSON Sara Sanchez **DEADLINE: 22/09/2021** 

# COUNTRIES TO SPREAD THIS VACANCY (ONLY E.E.E.):

Spain, Italy

DATE: 02/10/2021